Devin Washington

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Education

University of North Carolina at Charlotte
B.A. Computer Science- Spring 2026
Concentration - Human Computer Interaction
Minor - Psychology
GPA: 3.25

Courses

ITCS 2214 - Data structures and algorithms
ITCS 3153 - Intro to AI
ITIS 4180 - Mobile Application Development
ITSC 2175 – Logic and Algorithms
ITCS 3216 – Intro to Cognitive Science
ITIS 4360 – Human-Centered AI
ITIS 3140 – User Experience Methods
ITIS 4350 – Design Prototyping
ITIS 3135 – Web-Based Application Design and Development
ITCS 4102 – Programming Languages
ITCS 3166 – Intro to Computer Networks
ITIS 3130 – Human-Centered Computing

Programming Languages/Tools

Java	Swift
Python	Xcode
C/C++	Linux (Ubuntu)
Rust	Virtual Box
MySQL	Postman
M.L	VS Code
HTML	Kotlin
CSS	Git

Awards

Dean's List (Fall 2022 - Current)

Work Experience

Customer Service Associate
IKEA

March 2023 – December 2023
Charlotte, NC

- Assisted customers with picking up orders, refunding out of stock items and loading into their vehicle
- Resolved online refund requests
- Resolved customer disputes face-to-face during inventory discrepancies

Food Lion

June 2024 – Current
Charlotte, NC

- Gained firsthand insight into shopper behaviors and pain points, informing my broader approach to designing clear, user-centered customer experiences.
- Supported customers in locating and understanding products, strengthening my skills in information hierarchy, accessibility, and user-centered communication.

Projects

Whole Foods Case Study   https://itis-4390.vercel.app

- Designed end-to-end order, cart, and user-account flows while implementing a Supabase-backed database (orders, line items, users) that seamlessly integrates with the mobile UI, enabling real-time state, purchase history, and future delivery tracking.
- Built a full-stack architecture using Supabase Auth + Postgres to power the app's login, profile management, and order storage, pairing this with user-centered UI flows that mirror industry-standard grocery apps.
- Led the UX design of a mobile-first grocery experience, creating intuitive navigation, streamlined checkout interactions, and consistent component patterns that enhance clarity, reduce cognitive load, and support frictionless task completion across the entire user journey.

Gift Guide Android App   https://github.com/DevinW2304/GiftGuide

- Designed an AI-powered gift recommendation engine that uses user inputs and contextual cues to deliver personalized suggestions and reduce decision fatigue.
- Built a clean, mobile-first UI with intuitive category browsing and tailored recommendations, guiding users toward faster, more confident gift selections.
- Conducted lightweight user testing to refine flows and ensure the recommendation experience felt simple, trustworthy, and emotionally relevant for gift-givers.